List All Surveys

The Kentucky Commonwealth Virtual University (KCVU) online learning environment is a new endeavor for Kentucky colleges and universities. We want to make sure we are doing the best job possible. Therefore, we ask you to fill out this survey to help us improve our efforts at delivering quality online education.

74 people took this survey.

Questions are optional. Therefore, the number of respondents for each question may not equal the number of people taking the survey.

1. The KCVU course I am taking is (e.x., LIB201-965)

[LB143] [CD 501, SED 771] [LB299-N2] [CD507 SED 771] [LB143] [CD 507] [SED 771] [LB299 Virtual Collection Development] [NUR 864] [Sed 771 neural bases of communication] [LB115] [LCC/LB115] [SED 771 & CD 507] [LB115] [LB143] [CD507] [SED 771] [Edsp 634] [LIB 143] [NUR864] [LB299] [LB 115: Introduction to Reference Services: Online Reference] [LIB299] [RC 558] [LB299] [LB 115] [LB115] [NIS 210, NIS 215] [LCC/LB143] [LB143] [LB115] [LB 143] [lb143] [Web Publishing for Public Libraries] [LIB143] [LB299 N1 Web Publishing for Public Libraries] [SED 771, and EXC 507] [NIS 210] [CD 507 and SED 771] [LB115] [LB143] [RC558] [SEC 771 and CD 507] [CD 507 and SED 771] [SED771 , CD507] [LIB 115] [LB 143] [LB299] [RC558-001] [BETS 220] [LB143 Children's Literature] [Com252] [LB 115] [LB 143] [nur330] [LB143] [LB115] [LIB299] [LB115] [LB 115 Reference] [LIB299] [LB115] [LIB115] [RC558] [Virtual Collection Development & Acquisitions LB299-N2] [LB115-N1/N2] [LB299-N2] [LB143] [os 215] [LB299-N2] [EDSP 634-97] [CD-507, SED-771] [SED 771 & CD 507]

2. I am taking my KCVU online course at:

	Answer	Number of Respondents	Percentage of Respondents
1.	Ashland Community College	0	0
2.	Bowling Green Community College	0	0
3.	Eastern Kentucky University	15	25
4.	Elizabethtown Community College	0	0
5.	Elizabethtown Technical College	0	0
6.	Henderson Community College	0	0
7.	Hopkinsville Community College	0	0
8.	Jefferson Community College	2	3
9.	Kentucky State University	0	0
10.	Lexington Community College	44	72
	Total:	61	N/A

3. KCVU site list (continued from Question #2)

	Answer	Number of Respondents	Percentage of Respondents
1.	Madisonville Community College	1	3
2.	Morehead State University	0	0
3.	Murray State University	1	3
4.	Northern Kentucky University	0	0
5.	Owensboro Community College	2	6
6.	Prestonsburg Community	0	0
7.	University of Kentucky	16	50
8.	University of Louisville	2	6
9.	Western Kentucky University	10	31
	Total:	32	N/A

4. The amount of interaction I had with other students in this course was:

	Answer	Number of Respondents	Percentage of Respondents
1.	Far too much	1	1
2.	Too much	1	1
3.	About right	57	78
4.	Too little	8	11
5.	Far too little	6	8
	Total:	73	100

5. The amount of interaction I had with the instructor was:

	Answer	Number of Respondents	Percentage of Respondents
1.	Far too much	1	1
2.	Too much	0	0
3.	About right	64	88
4.	Too little	6	8
5.	Far too little	2	3
	Total:	73	100

6. The instructor provided feedback that was helpful to my learning:

	Answer	Number of Respondents	Percentage of Respondents
1.	Strongly agree	40	55
2.	Agree	26	36
3.	Disagree	6	8
4.	Strongly disagree	1	1
	Total:	73	100

7. I received feedback from the instructor in a timely manner.

	Answer	Number of Respondents	Percentage of Respondents
1.	Strongly agree	39	53
2.	Agree	25	34
3.	Disagree	8	11
4.	Strongly disagree	1	1
	Total:	73	100

8. Compared to a traditional classroom, the pace of this course is:

	Answer	Number of Respondents	Percentage of Respondents
1.	Far too fast	0	0
2.	Too fast	5	7
3.	About right	67	92
4.	Too slow	1	1
5.	Far too slow	0	0
	Total:	73	100

9. The KCVU online system was available whenever I logged on.

	Answer	Number of Respondents	Percentage of Respondents
1.	Always available	36	49
2.	Almost always available	37	50
3.	Rarely available	1	1
4.	Never available	0	0
	Total:	74	100

10. When online, the speed at which the web pages downloaded to my browser was usually:

	Answer	Number of Respondents	Percentage of Respondents
1.	Acceptable	69	93
2.	Unacceptable	5	7
	Total:	74	100

11. I am comfortable using the KCVU online system.

	Answer	Number of Respondents	Percentage of Respondents
1.	Strongly agree	38	51
2.	Agree	35	47
3.	Disagree	1	1
4.	Strongly disagree	0	0
	Total:	74	100

12. The KCVU Help Desk was available to help me when I needed assistance.

	Answer	Number of Respondents	Percentage of Respondents
1.	Strongly agree	19	28
2.	Agree	44	65
3.	Disagree	5	7
4.	Strongly disagree	0	0
	Total:	68	100

13. The KCVU Help Desk answered my questions and helped me to solve my online problems.

	Answer	Number of Respondents	Percentage of Respondents
1.	Strongly agree	19	31
2.	Agree	39	64
3.	Disagree	3	5
4.	Strongly disagree	0	0
	Total:	61	100

14. My expectations of the KCVU online learning experience have been:

	Answer	Number of Respondents	Percentage of Respondents
1.	Exceeded	25	34
2.	Met	39	53
3.	Nearly met	9	12
4.	Not met	1	1
	Total:	74	100

15. I would like to take another KCVU course.

	Answer	Number of Respondents	Percentage of Respondents
1.	Yes	61	82
2.	No	1	1
3.	Maybe	11	15
	Other	1	1
	Total:	74	100

[need more time to complete]

16. Please offer any additional comments or suggestions that will help us improve your KCVU online learning experience.

[There were times I could not post to the forum, thus my assignments were late. Eventually it would allow me to post. Perhaps it was just busy. I tried to find more info on another class. The help desk referred me to the professor. The professor referred me to another professor who was going to be the actual instructor. That instructor never replied to my questions.] [The biggest headache I had wasn't with the KCVU course, but with the admissions Procedure at UK. You WOULDN'T believe.... I don't have time to go into detail, but believe me when I say that that process needs improving. I think that when anything is new that there will be problems until all the kinks are worked out..I was in the guinea pig class! The only thing that I would have liked changed about the actual course would have been test reviews where I could actually see what I had missed...The instructor would tell me the areas I had trouble with, but it's not the same as actually seeing it in person. I did ask the instructor about it and was told that it wasn't possible to have the tests get out online due to the fact that some of the same test questions would be used for future classes.] [The Kcvl is a little difficult to access articles.] [I have enjoyed the courses. It has given me the opportunity to continue my education while I work full time. Without KCVU I could not have done this. Thank you!] [The class interactions via the Forum are rather unwieldy. In the first internet class that I took, we used a class listserv and I feel that we got to know each other much better. The Forum is a really formal environment and not as much like a classroom as a separate listserv would be. I did not use the Helpline.] [I did not realize what kind of an endeavor this would be, I thought that students would work at their own pace and that there would be no time limits. I guess I assumed it would be like a correspondence course with online help as needed. I did not complete the course I registered for. There were many reasons,but the biggest was that because I had tremendous problems with the financial aide office, I had a terrible time getting the required texts in a timely fashion and fell so far behind that there was no way to catch up especially since their were timed tests to take. My instructor was very empathetic, but my school work was too much to complete in a timely fashion.] [Dr. Hales is wonderful!! Clear, caring, and knowledgeable. He has resolved the problem of on-line tests by making them clear applications of material; the course is logical and interesting. But there are far too few opportunities for feedback, so you never know if your work is good quality or not. This seems to go with distance education; it needs to be addressed. Of my courses, I have the highest regard for this one.] [I have already registered for another class for next semester.] [Clear up the registration process. There should be a clear method given on the introductory page of the course. I called the given number, then it seemed like every week somebody called or mailed me something about the next step of the procedure and the person at the previous step had mentioned anything about it. I was ultimately late getting registered and was concerned I would not be able to get the course this semester and I need it toward my degree. Also, the Online bookstore should carry the required texts for all courses offered thru KCVU. The bookstore was not available til very late in the process and then offered 2 editions of the text and NOT the required edition. I think it would be very difficult to do an online course that gives reading assignments by page number with a text of a different edition. But, once I got registered and got a book (only about 2 weeks before the first test), the rest of the course has been great. I would have liked to have had some assignments a little earlier (at least a full week before they are due). We are taking courses on line because we are pressed for time and once an assignment was posted after my "study day" and due before my next "study day", so I had to rob time from my other courses to get it turned in on time. These really are just suggestions for the future and are not great dissatisfactions with KCVU.] [I think it's a great program as it is, but I know all things have room for improvement. Give me a little while: I'll think of something.] [I have called, and called, and called to contact someone to whom to pay my fees to no avail. Maysville where I registered refused $$$ for KCVU in August. I have yet to get a real person on

the line. In addition, no one ever confirmed that I was even enrolled. By chance, a student in Maysville who dropped the course explained to me my password and the address. Otherwise, I would never have known. Some woman did email me to tell me that the lba would be open 2/3 thru the course. A month after the course should have started for me, some woman emailed me about PR for the press; would I care to be interviewed or write comments. That was just after I had been told a month late by a student who dropped how to access my assignments. Since I was several assignments, I didn't agree to do so for fear that the university would not care for my comments. Had Chris Carter not been such a good instructor to work with, I would have ignored or dropped the whole thing. Now, please who do I pay and when?] [I can't thinnk of any improvements.] [I enjoy my class and my instructor Melissa Gibson very much and I have increased my knowledge on children's literature.] [Interaction with other class members was hendered because the class workload was extreme. Slow down.] [I feel like you need to do a live video over the internet twice a semester using a program like real player. This would give you some interaction with your instructor.] [THIS PROGRAM IS GREAT FOR PEOPLE WITH LIVES!!!!!] [I still have trouble with the chat sessions. I get kicked off after about a half an hour. No one has been able to help me with this problem.] [The KCVU Masters in Communication Disorders has been the answer to my prayers. I absolutely love it! I have recommended KCVU to several friends and coworkers. It is so nice to come home from work and be able to complete your course work mostly at home and at your own pace.] [It would help if all assignments would be posted at the beginning of the course. That way we, the students, could work on them as we had extra time. This would eliminate feeling pushed to meet deadlines, and an emergency comes up. Being able to work on the assignments ahead of time would be great!] [This was a good opportunity.] [Working full time, I do most of my online work late in the evening or on the weekends, both times, very often, I was unable to access the course webpage. I learned to "work around" these limits but, for my tuition monies, I would hope that future response times would be more readily available to someone in the workforce.] [The chat session was down at the time the class needed it the most. We were not able to talk about our topic and create a paper that I felt would have given me a better grade had the group been able to talk when it was needed] [I am enrolled for 2 more courses next semester! How's that for an endorsement?] [I thought that this can be a very good learning tool, for people who can't get to a college.] [This form of education is extremely helpful to those of us who work and want to continue our education. I really appreciate the opportunity it offers and the two instructors I had were very capable.] [I think the Library Science classes for certification are wonderful. I am learning so much more than my collegues who took correspondance classes. The class content is much more relevant. Thank you KCVU!] [There was a delay between the end of one assignment and the beginning of another. I liked having two complete weeks to do the work. I would have preferred having the complete syllabus posted at the beginning of the course with due dates. I really didn't care for the forum although I realize it is necessary. At times, it would get very "wordy" - especially with 20 contributors. As I was using AOL as my ISP, I frequently had problems staying on line especially in the evenings. I would "waste" a couple of hours trying to get into and stay: on the forum, on links from the course home page to do the research necessary for this course, even to pull up my e-mail site. So when an assignment didn't come up right away I would have problems finding day time hours to do the work and then would get thrown off at night, consequently, I had a few problems getting my work together by the deadline. I never missed one but came close a few times. I enjoyed my course and learned alot about research on the internet.] [It has been a real learning experience! I enjoyed the class, and I think for it being new, it was well organized.] [This is just what I have been waiting for. It fits into my life perfectly.]

17. What other courses would you like to see online?

[Further expansion of library science offerings including an online Masters program.] [I would love to see a readers' advisory class dealing with fiction authors.] [Statistics] [All the classes I need for my communication disorders major are being offered] [I would like to see courses designed for self study as correspondence courses with online help available as needed. If I did not feel pressured to complete assignments by a certain date I could be quite successful with any course. I just would like to earn a Bachelors Degree!] [Anything related to LBD: ESPECIALLY A CLASS ON HELPING MMD STUDENTS!! We have so many in class, and they don't fit into other categories easily. People help you with LD, but not MMD!!] [Anything in conjunction with Library Science.] [More computer courses (varied) and some English/Writing courses would be nice!] [More library science courses] [any network information classes.] [Anything possible. I would like this to be a source of many courses.] [A dewey decimal system class-for beginners] [autocad courses, Visual Basic courses] [I would like to see more degree programs offered (graduate and undergraduate) instead of just a few classes in each area.] [Since part of my job description is bookkeeping, I would like to see some accounting courses available. I would like to also see some basic courses in Microsoft Office programs, such as Access.] [Computer classes on how to work with software, downloading from the internet, and html language.] [I will have a 2 year degree but would like to get a 4 year degree but can only do so on-line. Any suggestions?] [Young Adult Literature Graduate level courses in the field of Library Science] [CLA131-X1 ENG102-X1] [Libray Science] [Psychology, Chemistry (with computerized labs), business courses, basically anything that can be taught in a traditional university setting, with labs and exams arranged with the instructor.] [Cataloging, Promotional and PR of Library Services] [readers advisory would be good. That is my personal favorite.] [I would like to see more Library Science class that I could take to finish my degree. I have taken children, young adult, Library Management and completing Reference.] [Tailor more program classes more for medical students]

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